

# **Competencies**

Below six simple values apply to Ditco and all her employees and symbolizes our characteristics:

#### Reliable

Not only do we assure we can offer our clients the best service and products, we also continuously strive for optimal quality of our services.

### **Trust**

Nothing is more important to us than having the trust of our customers. We are constantly talking to our customers to better measure their needs so we can optimise our service accordingly.

### Loyal

Our goal is to build up, maintain and strengthen collaborative relationships with both our clients and our suppliers.

## Respectful

Ditco and his employees approach clients, suppliers, co-workers and other business partners with the highest level of service and respect.

## **Thoroughness**

Ditco and his employees always ensure that one's own and others' work and information are complete and accurate; carefully planning and preparing; following up with others to ensure that agreements and commitments have been fulfilled.

#### **Initiative**

We are excellent in identifying what needs to be done and doing it before being asked or before the situation requires it.